

# Careers

## Recreation Services Supervisor - Activity Centres



Help create Kelowna as a City of the Future and join our team as the Recreation Services Supervisor – Activity Centres. The Recreation Services Supervisor – Activity Centres is responsible for the implementation and operational oversight of recreation services across multiple community indoor facilities. This role ensures safe, accessible, welcoming, efficient, and customer-focused environments that support community connections, sport & recreation programs, casual use, rentals, and community partnerships.

The position provides leadership across staffing, facility operations, equipment and space utilization, customer service, safety and security, contracts, and interdepartmental coordination. The Supervisor plays a critical role in maximizing facility use, responding to emergent operational issues, and ensuring a consistently positive customer experience for the community.

### Qualifications

- Degree in Business Administration, Recreation Management, or equivalent with at least 5 years of progressive experience in the Recreation industry.
- Key aspects of background to include facility management, system procedures and development, customer service leadership, business assessment, and team supervision.
- Communication skills
- Excellent customer service skills
- Budgeting and an understanding of internal controls
- Local government experience would be an asset

Help create Kelowna as a *City of the Future*. Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibly. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighbourhoods, and a world-renowned College and University. You're only a quick link to the world via the Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This exempt position offers a salary range of \$97,500 to \$113,800 per year, employer-paid comprehensive benefits, an earned day off program, 4 weeks paid vacation and one of Canada's top pension plans.

The City of Kelowna is committed to being an organization that values and reflects its community's diverse population, and to fostering an equitable, inclusive and progressive work environment where everyone can be their authentic self and feels a sense of belonging.

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For further information or to apply, please check our website at [www.kelowna.ca/careers](http://www.kelowna.ca/careers)

Applications must be received by end of day **April 30, 2026**.

*Applicants not contacted within three weeks of the closing date are thanked for their interest*