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**The City** work for you.



## IT Senior Systems Analyst

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](https://www.calgary.ca). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

As a Senior Systems Analyst with the IT Cloud & Vendor Management Services team, you will participate in analysis, coordination, development, and implementation of Information Technology (IT) initiatives, strategies, and solutions to meet corporate, business, and operational needs. Primary duties include:

- Facilitate partnerships with multiple business units for hybrid cloud or open source services adoption, as we continue moving towards IT Service Broker model.
- Evaluate and recommend solutions/services using corporate integrated risk management framework, working closely with interested parties from Supply, Finance, Security, Access and Privacy, Legal and Industry advisories.
- Provide expertise for research, requirements gathering, negotiations, and strategic recommendations.
- Provide expertise in risk value analysis, financial analysis (TCO), procurement and sustainment strategies, contract management and vendor relationships.
- Assist in technology planning, design, provisioning, implementations, support & sustainment, and rollout of new processes/delivery models by engaging multiple interested parties.

### Qualifications

- A completed 2 year Technical Diploma with at least 8 years of related experience; OR
- A degree in Computer Science or a related technical discipline with at least 4 years of related experience.
- Equivalent combinations of experience and education may be considered.
- Proven hands-on experience working with top global cloud service providers & open source communities/products will be considered an asset.
- Experience and/or knowledge of ITIL Service Management - service strategy, service design, service operations & transition and continuous service improvement (CSI) would be an asset.
- Ability to work in complex unstructured situations with minimal supervision while demonstrating initiative and good judgment.
- You have strong strategic and critical thinking along with proven analytical and problem-solving skills.
- Excellent communication and interpersonal skills with the ability to influence others accompanied by well-developed presentation and facilitation skills.
- Strong planning and organizational skills and the ability to manage multiple projects and changing scopes and priorities.

### Pre-employment Requirements

- A security clearance will be conducted.
- Successful applicants must provide proof of qualifications.

**Workstyle:** This position may be eligible to work from home for at least part of the time as one of several flexible work options available to City employees. These arrangements depend on the operational requirements of the role, employee suitability, and are subject to change based on operational needs and corporate direction.

Union: CUPE Local 38  
Position Type: 1 Permanent  
Compensation: Pay Grade 13 \$49.32 – 66.00 per hour  
Hours of work: Standard 35 hour work week  
Audience: Internal/External

Business Unit: Information Technology  
Location: 133 6 Avenue SE  
Days of Work: This position works a 5 day work week with 1 day off in a 3 week cycle.  
Apply By: May 22, 2025  
Job ID #: 311970

Apply online at [www.calgary.ca/careers](https://www.calgary.ca/careers)