



911, what's your emergency?

Because every emergency is different, when you call 911 you will be asked a series of questions: questions that can save lives.

ANSWERS CAN SAVE LIVES



He was old. He fell. **There's been a car accident.** He hit me. Somebody's been shot. He has a gun. I'm having a baby. He's about 5
I've been kidnapped. She had a heart attack. I heard gun shot. I'm at home. **We were robbed!** She's blond and short. We're on
our farm. I'm trapped inside. He's about 6. **We're in the ditch.** She was in her 40s...He's got red hair. She's wearing a t-shirt.

WE'RE HERE TO HELP YOU.

Now Hiring COMMUNICATIONS OPERATOR 9-1-1 DISPATCHER (CASUAL)

Working in a team environment, this position is responsible for receiving, evaluating, coordinating and dispatching various requests for assistance or response of local and/or regional Protective Services and other related agencies.

Required Qualifications:

- ✓ Grade 12 or high school equivalency diploma
- ✓ Excellent interpersonal, organizational and communication skills
- ✓ Able to perform required duties under stressful situations
- ✓ Minimum 40 wpm
- ✓ Excellent ability to speak, read and write with clear and concise English
- ✓ 20/20 vision with corrective lenses, no colour vision deficit
- ✓ Must be able to successfully complete a hearing-in-noise test and demonstrate adequate hearing in the normal work setting with corrective devices
- ✓ If required; must pass PERFEX aptitude assessment
- ✓ MHPS Police Security requirements and undergo Polygraph examination
- ✓ Current Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD), Emergency Police Dispatch (EPD) Certificates and CPR

Our organization offers competitive salary, learning & development opportunities as well as a great work environment.

Qualified candidates are invited to submit a resume to **Competition #14013A** Human Resources Department, City of Medicine Hat, Suite 101, 505 First Street SE, Medicine Hat T1A 0A9; fax (403) 525-8870; e-mail hr@medicinehat.ca. For more information please [click here](#).

We will be accepting resumes for casual Communications Operator positions on an ongoing basis.

We thank all applicants; however those selected for an interview will be contacted.

