



## **Lead, FCSS Direct Client Services**

Temporary, Full-time – 35 hours / week

1 year term

\$47.72 - \$59.65 hourly

### **Come work with us!**

At the City of Leduc, our mission is People. Building. Community. We offer a collaborative and dynamic workplace where our values of Teamwork, Service, Respect, and Leadership guide our conduct and contribute to a healthy culture. If you would like to work as part of a progressive organization and enjoy a fast-paced environment, then this may be the opportunity for you.

### **What is the Opportunity?**

We are currently recruiting for a temporary, full-time **Lead, FCSS Direct Client Services** for our Family and Community Support Services department.

While reporting to the Manager, Family and Community Support Services, the Lead, FCSS Direct Client Services oversees short- and long-range planning for the delivery of services to families and individuals experiencing personal challenges in the community. As well, this position is responsible for the overall management of the section's portfolio, which includes performance management of direct reports, develop, evaluate and report on program goals and objectives through the corporate business planning process, develop and manage applicable operating budgets, and ensure the section's directives support the FCSS priority areas which align with the City's corporate plan. If you enjoy a fast-paced environment and working in an exciting community-based position, this is the opportunity for you.

### **What will you do?**

- Client Work: provide direct client service to families and other demographics- this may include caseload, walk-ins. Lead the Subsidized Counselling program.
- Leadership: Supervise two to three direct reports who are also providing direct client work. This will include daily guidance, mentoring and overall and team valuation of performance.
- Data Collection and Administration: complete relevant individual and team data related to caseload and data collection.
- Community Partnerships: foster and maintain working relationships with community agencies, schools and related stakeholders.
- Emergency Social Services: support the ESS work of the overall department. This may include taking on a lead position in the time of emergencies.

### **What will you need to succeed?**

You are an ideal candidate if you have the following:

- Degree in Social Work, Human Ecology, Psychology, or Child and Youth Care or equivalent field.
- Suicide intervention, mental health first aid and standard first aid are assets.
- Minimum five (5) years of related experience.

- Strong problem solving and decision-making skills.
- Experience working one-on-one with individuals, parents/guardians, and children, as well as partnerships with variety of agencies and schools.
- Experience in supervision and budget management
- Experience and knowledge providing parenting strategies for all ages.
- Knowledge of mental health and addictions, crisis intervention and family violence prevention strategies across the lifespan.
- Knowledge of FCSS Act and Regulations would be an asset.

**Successful candidate must be able to provide a clean Criminal Records Check – Vulnerable Sector and Child Intervention Check, at own expense, as part of the hiring process.**

**MyRewards@COL**

- Competitive salary
- Annual City of Leduc recreation pass, including access to free drop-in programs
- Employee Family Assistance Program
- Free Parking
- Safe office location in a park-like setting

If this sounds like you, please apply through our website at [www.leduc.ca/careers](http://www.leduc.ca/careers)

**Competition closes at 11:59 PM (MT) on April 25, 2024.** This competition may be used to fill future vacancies at the same or lower classification level. Due to the high volume of resumes received, we are not able to respond to individual phone calls. We thank all applicants for their interest; however, only those selected for interviews will be selected.