



Now Hiring **Systems Support Technician**

Our Finance Department provides service and support across the organization, and is looking for a skilled individual to be a part of the Systems, Billing & Meter Reading team. In this role, your responsibilities include the administration, maintenance and implementation of computerized systems and processes within the work group and utilities, as well as ensuring that systems are operational on a day-to-day basis. As primary liaison with internal and external support personnel and users, you provide technical assistance and support to a wide range of users.

If you enjoy working on challenging projects, providing creative solutions, and developing process improvements, this may be the position for you! Having a high degree of technical competence in relation to computer software applications, and an understanding of complex data relationships, with a proven ability to troubleshoot and resolve data issues, is considered an asset. We want someone who is readily able to develop SQL scripts, and use MS Access to assist you in responding to internal customers and users.

Required Qualifications:

- ✓ Successful completion of 2 year Information Technology Diploma or equivalent;
- ✓ Minimum five (5) years' experience in computerized billing/accounting environment, with demonstrated progression to more complex technical tasks;
- ✓ Experience and training in the operation and maintenance of complex software;
- ✓ A management approved equivalent combination of training and experience may be considered.

Our organization offers a highly attractive total compensation package, including competitive salary, excellent benefits, learning & development opportunities as well as a great work environment which provides excellent opportunities for professional growth.

The City of Medicine Hat strives to achieve its vision to be a "Community of Choice"; a place where people choose to live, work and play. The Medicine Hat advantage:

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|-------------------------------------|-------------------------------|
| ✓ Extensive Recreational Facilities | ✓ Low Utility Rates and Taxes |
| ✓ Flourishing Cultural Community | ✓ Family Oriented Community |

Qualified candidates are invited to submit a resume to **Competition #17215A** Human Resources Department, City of Medicine Hat, Suite 101, 505 First Street SE, Medicine Hat T1A 0A9; fax (403) 525-8870; e-mail hr@medicinehat.ca.

This posting will remain open until **Wednesday, November 22, 2017 at 4:30 p.m.**

We thank all applicants; however only those selected for an interview will be contacted.

