Lambton County

Caring, Growing, Innovative

Program Support

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Job Number: J0917-0170

Job Title: Program Support

Position Status: Temporary Full Time

Union: CUPE 1291

Division: Public Health Services
Facility: Lambton Public Health

City: Point Edward, Ontario, Canada

Number of Positions: 1

Hours of Work: Monday to Friday, 8:30 am to 4:30 pm

Wage Rate: \$22.75 - \$25.48/Hour

Date Posted: October 16, 2017

Closing Date: October 22, 2017

Starting Date: November 13, 2017

The County of Lambton is an urban-rural area in southwestern Ontario that is home to over 126,000 residents. The Corporation's seven divisions operate programs and services for the residents of Lambton County such as land ambulance, provincial offences court, three Long-Term Care Homes, 26 library branches, two museums, an art gallery, archives, local roadways, public health services, housing services, social services, building services and planning and development services. Lambton County is a community dedicated to economic growth, environmental stewardship and an enhanced quality of life through the provision of responsive and efficient services and collaborative efforts with its municipal and community partners.

POSITION OVERVIEW

Program Support provides clerical and general office support for all program areas in the Department, including reception-related functions.

DUTIES AND RESPONSIBILITIES

Administrative Duties:

- Enter data for program, staff and statistical evaluations into computer data bases
- Review and update website
- Type, copy, and file all correspondence, reports, minutes, memos, manuals and forms for the program, accurately and on a timely basis
- Compile necessary information for month end reports
- Open and date-stamp all incoming program mail and post all outgoing mail
- \bullet Maintain program area files in accordance with the Supervisor/Manager's preferences
- Ensure files, manuals, mailing lists, and resource lists are up-to-date
- Responsible for daily mail distribution
- Make travel and conference arrangements as required
- Register clients for classes and correspond with school guidance counsellors and clients with prenatal schedule and topics
- In collaboration with program staff and the resource co-ordinator, prepare pamphlets, flyers, posters, newsletters, display boards and presentation materials as required
- Receive payments and issue receipts
- Pay invoices, order materials as needed

Reception Duties:

• Receive visitors, determine their needs and direct them accordingly

• Provide reception/switchboard relief on a rotating basis

General:

- Incumbents must keep up-to-date on all relevant legislation, collective bargaining agreements, County Policies and Procedures, etc. ensuring that these are implemented as prescribed
- Incumbents must possess the physical ability to meet the duties and responsibilities of the job description and/or the requirements identified within the position's Physical Demands Analysis

These describe the general nature and level of work being performed by incumbents in this classification. They are not an exhaustive list of all job duties in the classification. Other duties may be assigned.

Supervision Requirements

Direct Supervision: Not applicable Indirect Supervision: Not applicable Functional Authority: Not applicable

QUALIFICATIONS

Minimum Formal Education:

• Completion of Grade 12 plus one year Community College certificate in Office Administration

Experience:

• One year experience required

A valid Ontario driver's license and use of a vehicle.

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