



Now Hiring Superintendent 9-1-1 Communications

The City of Medicine Hat's Community Development department is searching for a highly skilled subject matter expert and leader to join their team as the Superintendent - 911 Communications. This position is responsible for the operational leadership and management of the integrated 9-1-1 Regional Communications Centre, including the planning, coordination, administration, quality assurance and performance management of all staff services, activities, agreements and technology.

As our ideal candidate, you have strong leadership skills demonstrated through your ability to build effective teams, foster and maintain trust and collaboration, and effectively coach and mentor employees. You have thorough working knowledge of 9-1-1 services, operations, principles, practices and regulations; and are able to set goals, make decisions, prioritize and delegate work. You have experience overseeing quality assurance processes, as well leading a team through systems and process improvements. If you take pride in your ability to maintain effective working relationships with internal and external stakeholders, and have excellent customer service and communication skills, then this opportunity may be for you!

Required Qualifications:

- ✓ Two (2) year diploma in Business Administration or Emergency Response related discipline;
- ✓ Five (5) years progressively responsible experience in emergency services communication/dispatch environment and/or in an emergency response discipline, including a minimum of two (2) years supervisory experience;
- ✓ Preference given to an individual with industry recognized education/certificates relative to the delivery of 9-1-1 services and/or emergency services communication and dispatch;
- ✓ An equivalent combination of management approved training and experience may be considered.

Our organization offers a highly attractive total compensation package, including competitive salary, excellent benefits, learning & development opportunities as well as a great work environment which provides excellent opportunities for professional growth.

The City of Medicine Hat strives to achieve its vision to be a "Community of Choice"; a place where people choose to live, work and play. The Medicine Hat advantage:

- ✓ Extensive Recreational Facilities
- ✓ Flourishing Cultural Community
- ✓ Low Utility Rates and Taxes
- ✓ Family Oriented Community

Qualified candidates are invited to submit a resume to **Competition #17053A** Human Resources Department, City of Medicine Hat, Suite 101, 505 First Street SE, Medicine Hat T1A 0A9; fax (403) 525-8870; e-mail hr@medicinehat.ca.

This posting will remain open until **Friday, March 17, 2017** at **4:30 p.m.** We thank all applicants; however those selected for an interview will be contacted.