

**Progressive. Collaborative. Accountable.**  
**Draw on your passion. Shape our community.**

Progressive and collaborative, with a clear, long-term vision. We value employees' contributions and inspire excellence. We are driven by a desire to help shape and serve the growing community in which we live and work.

**Program Manager, Systems Solution and Data Management #19327**

**Community and Health Services Department**

**Business Operations and Quality Assurance Branch**

**Location: Newmarket, Ontario. This is a Non-Union position.**

**Full-Time, Salary \$100,771 - \$118,494 annually**

Reporting to the Manager, Business Intelligence and Solutions, is responsible for managing and leading the project teams in the development and implementation of new innovative technologies to automate business processes; managing and evolving the Department's solutions/technology infrastructure in collaboration/alignment with ITS, GIS, IAM and privacy (MFIPPA, PHIPA) standards; managing, coordinating and providing operations and maintenance support for existing and new C&HS and AccessYork applications/systems; managing the information systems strategy and architecture for the department including developing and maintaining a Data Warehouse and Business Intelligence (BI) system with self-serve reporting and dashboards, departmental data management systems, and data virtualization to consolidate various data sources into logical views; providing management with strategic/planning decision support tools and front line staff with operational decision making tools aligned with program policies/guidelines and regulations; providing research and analysis to assist in the development and implementation of department policies, projects and programs.

**Qualifications**

- Successful completion of a University Degree in Computer Science, Computer Engineering or related field or approved equivalent combination of education and experience.
- Minimum 3 years' experience in information systems project management in the areas of systems-application development, implementation, facilitation, business process re-engineering, advanced analytics modelling, and support including experience with the planning, development and implementation of small to large technology and/or ITS projects, information technology (IT) systems project management, program management, financial and budget administration, and demonstrated supervisory or leadership experience.
- Business Intelligence Certification or Project Management Professional (PMP) Designation or Certified Associate of Project Management (CAPM) Designation or Lean Six Sigma Certification or Microsoft Solutions Certification or Salesforce Certification.
- Knowledge of Enterprise Architecture, Service Oriented Architecture, Enterprise Service Bus, Business Process Management, Data Modelling, Data Transformation (ETL), Data Virtualization, Visual Analytics
- Experience in developing business plans and budgets for information systems programs, developing information systems plans and architecture.
- Demonstrated knowledge of relevant Standards, Acts and Regulations.
- Knowledge of and demonstrated ability in corporate core competencies including customer service, communication, team work, initiative/self management, accountability, and flexibility/adaptability.
- Management competencies including results/achievement focus, human resources management, leadership, financial management, business planning, decision making/judgement, representation and professionalism and job knowledge.
- Computer literacy utilizing MS Office software applications.
- Contemporary staff supervisory skills including knowledge of collective agreement administration and interpretation, labour relations principles and practices, and relevant employment legislation.
- Ability to communicate clearly and concisely with stakeholders and project participants and partners.
- Ability to travel to off site locations in a timely and efficient manner, as required.
- Ability to work outside regular business hours, as required.

Please apply on-line at [www.york.ca](http://www.york.ca) by **July 27, 2016, quoting competition #19327**. We thank all candidates for their interest, however, only those selected for an interview will be contacted. For additional information on The Regional Municipality of York, please visit the above-mentioned website.