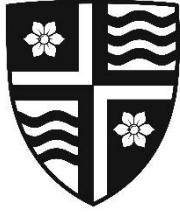


Township of
Langley



Est. 1873

Be a part of something great!

Senior Technical Support Specialist

Regular Full-time

Competition #17-U118

Web Site: tol.ca

Join a "Community of Communities" – the Township of Langley, home to approximately 120,000 residents, is committed to providing progressive business, housing, and recreational opportunities, while balancing its unique mix of urban growth and rural beauty. A truly fun and beautiful place to work, the Township of Langley offers competitive salaries; excellent benefit packages; municipal pension plan; employee wellness programs; and, opportunities for professional development and career growth.

The Township of Langley is currently recruiting for a regular full-time **Senior Technical Support Specialist** to join our team of professionals in the Corporate Administration Division; Information Technology Department.

Reporting to the Help Desk Coordinator you will be responsible in this unionized position for tracking requests for service and acting as a liaison between technical support staff and client departments; investigating, documenting, assessing and resolving the more complex software and hardware problems on microcomputers and network systems; assisting with the implementation of projects and providing ongoing operational support; creating, maintaining, updating and revising the property management record and database systems; performing various systems administration tasks; and establishing and maintaining working relationships with users and vendors.

Your education will include completion of a one year certificate program in computer sciences or related discipline at a technical institute or community college, plus sound related experience; or an equivalent combination of training and experience. A strong background in the installation and operation of microcomputer equipment and software applications is required.

In order to be considered for this position, candidates must have the following valid and current certifications / licenses (must be valid at the time the posting closes) and these **must** be attached with your application. **Applications without the attached required documents below will be deemed incomplete and will not be considered. Please title your attachments with the number of this competition and have these documents ready to upload when you apply:**

- BC Class 5 (full-privilege) driver's license or equivalent driver's license for where you reside. You must upload a current **Driver's Abstract (select the 5 years' option if obtaining online)** that has been obtained within 6 months of the closing date below with your application. To obtain a copy of your **Driver's Abstract**, please contact ICBC directly or the driving authority where you reside. Copies or pictures of your driver's license will **not** be accepted.

The CUPE rate of pay for this position is \$32.63 - \$38.52 per hour (5 steps; 2015 rates), plus benefits. The hours of work are Monday to Friday, 8:30am - 4:30pm.

If you wish to pursue this exciting career in a growing community, please visit tol.ca/careers to apply.

The closing date for this competition is by **4:30pm, Wednesday, September 27, 2017**

We appreciate all applications; however, only short-listed candidates will be contacted for an interview.