



INFORMATION TECHNOLOGY INFRASTRUCTURE SPECIALIST (Permanent, Full-Time)

Lacombe County has an exciting opportunity for an innovative individual who has a strong knowledge of a variety of hardware and software platforms, has a passion for troubleshooting system operating and hardware issues, and who prides themselves on being able to effectively assist others when providing technical support. Working with our team of highly skilled information technology professionals, this dynamic role includes working on a broad range of projects. You will work in an environment that is focused on promoting modern technology solutions that are aligned with the County's goals and objectives to improve and enhance the services of Lacombe County.

A snapshot of your responsibilities:

You will provide technical support and advice to County information technology users. You will also ensure that all computer systems, hardware, software and networks remain operational. This includes the planning, designing, installing, supporting, monitoring and maintaining of the County's networks along with configuring the switches, routers and firewalls. You will document information technology procedures, evaluate and implement new and alternative forms of technology, and manage existing data and systems. You will be responsible for installing all workstations and peripherals, for performing computer hardware repairs, for maintaining an inventory and replacement schedule of all County computer hardware and software, and for assisting in the preparation of the County's annual information technology budget. You will also maintain the County's virtual private network, among several other responsibilities. This comprehensive role is for an individual who is able to exercise independent judgement and who has a desire to stay current with cutting-edge technology.

Your attributes:

- Completion of relevant post-secondary education in the field of Computer Science or Information Technology, or equivalent training and experience. MCSE, Cisco, VMware, etc. certification is highly desirable;
- Proven ability in developing and maintaining networks for an organization with an extensive knowledge of network and communications hardware. This includes a working knowledge of PC hardware and software, PC peripherals (printers, modems, scanners), mobile devices hardware and software, and wireless device smartphones and tablets;
- Strong troubleshooting skills with the ability to find solutions and implement them effectively;
- A client-focused team player with the necessary skills to collectively work towards an organization's goals;
- Advanced working knowledge of Microsoft Exchange, Virtual Server Administration, backup and recovery systems

What does Lacombe County have to offer?

We are situated halfway between Edmonton and Calgary, away from the stresses of the major cities, and only a 20 minute commute from Red Deer. We have a comprehensive health and dental benefits package, a defined benefits pension plan, a flex time program with your family and lifestyle in mind, professional development opportunities to enhance your skills and abilities, and a superior work environment. This is a permanent, full-time position (Monday - Friday, 8:30am - 4:30pm). Some after hours work is required for planned, emergency or on-call support.

Please forward your resume, cover letter and salary expectations by May 25, 2015, 4:30pm, to:
E-mail: hr@lacombecounty.com | Fax: 403.782.3820 | www.lacombecounty.com

We thank all applicants for their interest; however, only those invited for an interview will be contacted. **Please note:** All applicants must be legally entitled to live and work in Canada. This competition may remain open longer until a suitable candidate is found.