

# Create the city of tomorrow, today.



The City of Surrey is a place of innovative transformation and accelerated growth—where the future is limitless and possibilities are endless. If you are excited about helping to build the city of tomorrow—and you share our values of integrity, service, teamwork, innovation and community—join us, today.

## Compliance & Licensing Manager

The City of Surrey's By-Law and Licensing Services is in the process of positive change that will revolutionize the community partnership and service delivery model. We are looking to add to this team a Compliance & Licensing Manager that will play a pivotal role in spearheading this change. Reporting directly to the Manager of By-Law Enforcement & Licensing Services you will be an integral part of the management team and will provide advice and direction in relation to the planning, direction and administration of the division and management of By-Law Enforcement personnel. If you are interested in a career that offers tremendous opportunities for growth and the chance to influence positive changes in the community, we encourage you to keep reading.

- You will use your innovativeness, strategic planning, and implementation skills to proactively address business needs and the deployment of the service delivery model, including programs, policies, preparation of budgets, benefit analysis and developing base case analysis for new programs.
- Your managerial and leadership skills will be invaluable as you oversee a team of By-Law Enforcement personnel.
- Your community engagement skills will be critical as you develop and maintain relationships with community groups.
- Customer service will be key as you respond to inquiries and highly sensitive complaints from members of the public.
- Your impeccable ability to communicate will be put to good use as you liaise with all levels of staff including senior management, Council, and other key stakeholders.

To be considered for this exciting opportunity you will have the following:

- Related academic training and a minimum of 8 years' experience in a similar managerial capacity
- A background in enforcement or government setting would be considered a strong asset
- Experience supervising/managing staff in a unionized environment is an asset
- The ability to pass a criminal record check

The City of Surrey offers a competitive compensation package including comprehensive extended health coverage, contributions to the Municipal Pension Plan, 3 weeks' vacation, continuing education reimbursement, professional membership dues, employee wellness passes and much more.

If you are looking for a career to make a difference in the community and provide quality service, we want to hear from you.

To apply online, go to our website.  
[www.surreycareers.ca](http://www.surreycareers.ca)

integrity | service | teamwork | innovation | community

